

Terms and Conditions

1. Basis of Contract

- 1.1 Unless otherwise agreed in writing by Sass Events and the Hirer, these terms and conditions shall be the only terms and conditions on which Sass Events will provide the goods and or services to the Hirer.
- 1.2 These Terms are deemed to be accepted by the Hirer on payment of a booking deposit.
- 1.3 The Terms apply exclusively to every contract for the hire of goods and supply of services by the Hirer/client from Sass Events and cannot be varied or supplanted by any other terms without the prior written consent of Sass Events.
- 1.4 A written quote provided by Sass Events to the Hirer regarding the proposed styling of event or hire of goods is valid for 7 days of issue date and is an invitation only to the Customer to place an order based upon that quote. Any terms in Sass Event's quote form part of the Terms of the Contract.
- 1.5 If an order placed by the Customer is accepted by Sass Events, Sass Events agrees to style an event or hire the goods to the Hirer for the Hire Period for use at the Site on these Terms.
- 1.6 Goods hired or used for an event shall at all times remain the property of Sass Events

2. Event Styling, Hire Charges and Delivery

- 2.2 Amount quoted is for use of the goods for the period of time stated in the quote. Each additional day's use incurs an additional charge of 50% of daily rate.
- 2.3 Delivery cost will depend on location. Unless otherwise specified, any delivery and pick up quotation assumes:
- (a) delivery is being made to street level;
- (b) grounds or floors being level and clear;
- (c) Public Holiday surcharge applies to all bookings on public holidays.
- (d) If delivery is required to higher ground level, we must be notified before deposit is paid as extra surcharge applies.
- (e) Strict Bump in / out time will incur extra surcharge
- (d) All desserts, cake, florals and props are to be supplied by Sass Events using our preferred supplier unless agreed to with the client.
- (e) Sass Events will provide their own photographer to cover styling pictures of our work at our cost, if for any reason the client conflicts with photographers time where they are unable to photograph the event entirely Sass Events has the right to pass this fee onto the client/hirer.

3. Invoicing, Payment and Bonds

- 3.1 Payment for Event Styling or hire of goods must be made by:
- (a) 50% Deposit of the total quoted fee is payable before Sass Events starts to do any work and the remainder of the 50% 30 days before event date. Failure to make payments on time will affect Sass Events from carrying out the work required. Sass Events Au and has the right to cancel the job and client/hirer will only be refunded 50% of payments.
- (b) Deposits are non-refundable and cannot be exchanged for a credit note.

- (c) Items will not be held without a deposit. Hirer has 7 days within invoice issue date to secure items with 50% deposit. If not paid within 7 days the client/hirer is not guaranteed this date
- (d) If order placed less than 7 days from event date, then payment in full is required within 24 hours from invoice issue date.
- 3.2 Payment must be made by bank transfer.
- 3.3 Sass Events requires a Security Bond for all styled events or hires. Sass Events has the right to charge for loss, damage, repairs, extra time or other expenses and will be deducted from the Hirer's bond
- 3.4 The Hirer agrees to pay any expenses incurred or loss suffered by the Sass Events as a result of breach by the Hirer.
- 3.5 The Hirer is responsible for any loss or damage to the equipment for any reason whatsoever.
- 3.6 It is agreed that upon the completion of the Event / hire period, any replacement or repair cost of the equipment will be deducted from the bond or paid in full.

4. Variation and Cancellation

4.1 The Hirer may cancel an order but will forfeit all booking deposits.

- 4.2 For orders cancelled within 7 days to the event date, the balance of the invoice is due in full. If full payment is already made, and the event is cancelled within the 7 days of the date of the event, then no refunds will be processed by Sass Events.
- 4.3 For orders cancelled within 30 days to the event date, the holding deposit will not be refunded. If full payment is already made, and the event is cancelled within the 30 days of the date of the event, then only 50% will be refunded by Sass Events.
- 4.4 Any item removal or deductions from invoice must be made at *least 14 days prior to the event date*. Variations made within 14 days will incur the full charge. Additions can be made at any time and are subject to availability.
- 4.5 The client will be allowed up to a maximum of 5 amendments to their quote after the initial invoice has been sent and deposit secured. Any further requests to amend the event after the maximum amount has been reached will incur a charge of \$100 per amendment.

5. Photography

5.1 Sass Events au reserves the rights to use any photo's of

the event for personal or advertising purposes

5.2 Sass Events au has rights to all photo's taken by the photographer in contract with Sass Events au and all photos are property of Sass Events au. Clients must request permission to use these photo's if they wish for personal and advertising purposes.

Page 1 Initials _____



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| By paying a deposit or signing this form I agree to the terms and conditions mentioned above. | |
|---|-------|
| Name: | Date: |
| Signature: | |

Page 2 Initials _____